

First Timers Guide

By Stéphane Cossette and Bonnie Wasser



Here at the RIMS Canada Conference for your first time? We're thrilled that you decided to join us! Here are some tips from veteran delegates to help orient you to the conference and make sure you don't miss any of the highlights. This is a great opportunity to meet your colleagues, learn from the best in the business and take away the newest ideas and tools – make sure you make the most of it!

Here is a quick list of the “must attend” events of this conference:

Sunday Evening Welcome Reception: This is the kickoff of the conference. You can meet people who have just arrived or talk to those who came in early to attend pre-conference events. If you have a supplier's dinner to attend, this is the place to leave from. If you don't, this is the place to improvise one.

Exhibit Hall: All day Sunday and Monday and Tuesday morning: The place to go to meet our Industry Partners, pick up a coffee and a few souvenirs and maybe win some prizes. Don't forget your business cards and make sure to stop by the RIMS Canada Council/RIMS booth to tell us how your conference is going.

Conference Breakfasts: The best, quickest and free way to grab some food and coffee to fuel up for the day's sessions, get acquainted with other attendees and hear about what happened after you left the night before.

Plenary Sessions: Over the years, we have witnessed many outstanding speakers, but this year's conference plenaries will take us to places we haven't been before: the depths of the ocean and out of this world. Don't miss out on THE plenary speakers that everyone will be talking about for years to come.

Concurrent Sessions: Here's where the nuts and bolts learning happens – the place to get the takeaways that will help you do your job better the minute you get home.

Tuesday Awards Presentation: – Recognizing the award recipients for their advancements in risk

management will inspire you about the incredible contributions that our profession can make in our organizations and communities. Come and learn about these great individuals and show them a round of applause.

Tuesday Gala: Everybody will be there for the pinnacle of the conference. Make the most of this opportunity to celebrate another successful conference and mingle with colleagues and industry partners.

We left out the many social events and meetings you'll want to have with your suppliers and new friends and colleagues, which will also be a valuable part of your conference experience.

Have an amazing time, and we look forward to seeing you here this year, and back next year as a veteran!

Editorial Policy

The RIMS Canada Newsletter is a publication of the RIMS Canada Council and is published periodically throughout the calendar year. The opinions expressed are those of the writers and volunteer members of the RIMS Canada Newsletter Editorial Committee. Articles submitted to the RIMS Canada Newsletter for publication are subject to the approval of the RIMS Canada Newsletter Editorial Committee. Approval of such articles is based on newsworthiness, and perceived benefit to the readership. All decisions of the RIMS Canada Newsletter Editorial Committee are final and not subject to appeal. Individuals submitting articles to the RIMS Canada Newsletter hereby acknowledge their acceptance of the RIMS Canada Newsletter Editorial Policy.

Editorial Committee

Carrie Green Canadian Universities Reciprocal Insurance Exchange
Tel: (905) 336-3366
Bonnie Wasser RIMS Canadian Consultant
Tel: (416) 636-9745

THANK YOU to all of our newsletter contributors!

The RIMS Canada Newsletter is produced on behalf of the RCC, by PAPPLE GRAPHICS



NEWSLETTER

www.rimscanada.ca

2013 CONFERENCE EDITION

Welcome to the 2013 RIMS Canada Conference Voyage of Discovery

October 6 – 9, 2013



In 1792, aboard the HMS Discovery, Captain George Vancouver entered the Strait of Juan de Fuca, between Vancouver Island and the mainland of Washington State and set the stage for great discoveries in science, geography, culture and trade.

Just as 'Fort' Victoria in the 1800s became the home base for explorers and settlers seeking opportunities in the new frontier, some of whom headed to the gold rush in the Fraser Canyon, Victoria will be the headquarters for your own exploration and discovery. Our plenary speakers will take you from the depths of the ocean to the outer reaches of space as you listen to them recount their discoveries as present day explorers.

Our team has prepared a voyage sail plan to allow you and the other explorers the opportunity to:

- Discover a gold mine of risk management knowledge
- Discover legions of service providers waiting to provide tools and expertise;
- Discover a network of fellow risk managers who want to share their experiences.

While in Victoria you will also be able to explore a city full of history and spectacular scenery. Event volunteers will be available to help you make the most of your conference experience and take advantage of all Victoria has to offer from sea to shore.

The flotilla of BCRIMA members is ready to welcome you to the City of Victoria's inner harbour for the 2013 Annual RIMS Canada Conference.

We look forward to meeting you in Victoria.

Dan Heaman Co-Chair Steve Matterson Co-Chair



**WHO KNEW?!
Vancouver Island:**

- Has a population of approximately 750,000
- Is the largest island off the North American west coast at over 32,000 square km, with 3,440 km of coastline
- Is home to 2,855 farms, including 991 in Greater Victoria and 700 in the Cowichan Valley
- Is home to some of the world's largest spruce trees, some reaching heights over 95 metres and living for 800 years and more
- Is home to 7,000 known species inhabiting the coastal waters, over 200 species of migratory birds and 33 species of land mammals
- Is known as one of the best caving areas in the world, with over 1,050 known caves
- Is home to Nitinat Lake, the top windsurfing destination in North America
- Has approximately 100 provincial parks and 50 ecological reserves, and 9,396 lakes
- Is home to the world's largest upright artificial reef (off Nanaimo, a mecca for diving adventures)
- Is home to the highest waterfall in North America (440 metres) – Della Falls in Strathcona Park

**MESSAGE FROM
RIMS CANADA
COUNCIL CHAIR
BETTY CLARKE**



On behalf of the RIMS Canada Council (RCC) I am delighted to welcome you to the 2013 RIMS Canada Conference “Discovery”. Here we are in beautiful Victoria, the capital city of British Columbia with its rich heritage, history and splendor. Make sure you take in its scenic Inner Harbour, wow isn't it a discovery in itself? The British Columbia Chapter and path breaking Local Organizing Committee (LOC) have rendered a spectacular roster of plenary speakers and concurrent session topics sure to measure up to your expectations. I am confident that Victoria will have many pleasant surprises in store for us.

I hope you are impressed with our decision to go with this compact conference edition of the RIMS Canada Newsletter this year. The regular fall newsletter providing you updates from the conference will be issued in late November 2013.

Have you had the opportunity yet to enjoy this country's exhilarating scenery? If not, do so over the next few days as you attend conference and industry events. This beautiful city will no doubt have a positive effect on you. We urge you to avail yourself of the various sites here in this lovely city with comrades from all over the globe.

The RIMS Canada Council (RCC) continues to be an important standing

committee of the Risk and Insurance Management Society (RIMS), and we remain steadfast in strengthening our commitment to the needs of you, our Canadian members. We will be holding our bi-annual winter planning session on January 24-25, 2014 in Quebec City. The session this year will focus on reviewing once again our main objectives and goals. Open and honest questions will be posed to ensure our path is in line with serving your needs.

We hope you find at the conference this year that the establishment of the Programming Committee of the National Conference Committee was indeed a major step in assisting the LOC in ensuring the delivery of top quality programs for you our delegates attending our annual RIMS Canada Conference.

Please take the time to learn more about the RIMS Canada Council and sub-committees. Check out our website with its improved links and communication material. Let us know if you wish to volunteer by sending an email to canada@rims.org. This will enable us to add your name to a pool of possible candidates, kept on hand should a position become available. Each Canadian chapter is important to the RCC. Participation in your chapter

is so important to all of us. Often we all have similar issues that can be more easily addressed when networking with our peers. Feel free to inquire whether the RCC Delegate from your chapter is here at the conference. Also feel free to inquire about being introduced to any of the RCC and/or sub committee members. We guarantee that any issues you may have will receive our utmost attention. We are made up of various industries. We take pride in educating ourselves and sharing our experience with others. We truly believe that this results in enhancing our knowledge for the benefit of our employers, cities and provinces. We can only continue to thrive with your support and the energy and enthusiasm of our great volunteer leadership as dedicated team members.

We would be honoured to have you visit the RIMS Canada Council booth which we are very pleased to share with our friends and colleagues



Parliament buildings
Victoria, BC

from the Risk and Insurance Management Society (RIMS), to hear all about RIMS and RCC initiatives, including the 2014 RIMS Conference in Denver, Colorado, which takes place April 27-30.

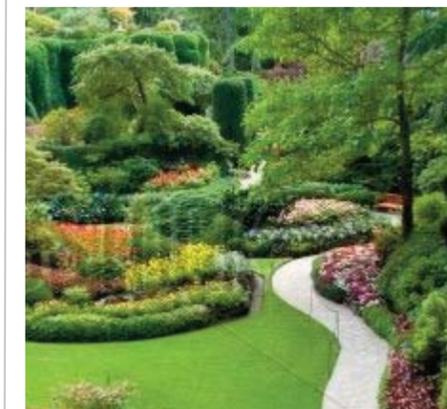
A special thank you once again to our valuable industry partners. Please take the time to drop by each of their booths for valuable information and to receive opportunities for prize draw entries.

Enjoy your conference experience with all that it has to offer!

**Chapter Officer
Roundtables**



Back by popular demand: Breakfast roundtable sessions for chapter officers. Meet your fellow chapter officers and RIMS staff over breakfast on Tuesday, October 8 to share ideas. Bring a question – get an answer (or two or three). Look for the reserved tables on the left hand side of the Pavilion towards the back.



Butchart Gardens

*Tweet about the
RIMS Canada Conference
to #DiscoveryRCC2013*



*Follow the
RIMS Canada Council
on Twitter @RIMSCdaCouncil*

Victoria:

- Is on the southern tip of Vancouver Island, and is the capital of British Columbia, with a population of approximately 344,615
- Is named after Queen Victoria, and has been called the city of the newly wed and nearly dead. Almost 18% of the population is over 65 years of age. The median age in Victoria is 43.1 years, four years older than in metro Vancouver.
- Gets 2,183 hours of sunshine per year and 8 months that are frost free
- Is internationally renowned as the “City of Gardens,” and has 950 hanging baskets adorning lampposts throughout the city each summer
- Serves 750,000 cups of tea annually at the Fairmont Empress Hotel
- The surrounding waters are home to 3 resident pods of orca whales, totaling over 80 mammals
- Is home to 13% of the Canadian Olympic team that participated in the 2008 Olympic Summer Games in Beijing
- Has 3,333 lights illuminating the Parliament Buildings every night
- Has the second highest number of restaurants per capital in North America, second only to San Francisco
- Has the second oldest Chinatown in North America, second only to San Francisco. You will find the narrowest alley in all of Canada here (Fan Tan Alley).
- Has over 70 city parks, including Beacon Hill Park which is home to the Mile “0” marker for the 8,000 km Trans Canada Trail.